JULIA CHRISTIAN
EXPERIENCE DESIGNER

JCHRIST.WORK
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EXPERIENCE

OPTUM FINANCIAL . SR PRODUCT DESIGNER   JUL 2023 – PRESENT . REMOTE

Creating a wellness benefits and financial management ecosystem for millions of food / drug benefit and savings account holders (HSA, FSA, investing etc.) via app and web

Mobile-first, fintech education on how to maximize government and employer-funded benefits across stores and merchants

ADOBE . SR PRODUCT DESIGNER   JAN 2022 – JUL 2023 . REMOTE

Innovated web extensibility for Adobe flagship products and enhanced developer tools and implementation experience for thousands of plugins and apps

Shipped ratings and reviews for Creative Cloud, fostering developer and user connection

ABSTRACT . SR PRODUCT DESIGNER   MAY 2021 – JAN 2022 . REMOTE

Revolutionized product design documentation with Notebooks and pushed feature-rich design initiatives for Branches (versioning tool for designers)

Streamlined design reviews, design presentation, and decision-making for tech teams; acquired by Adobe in Jan 2022

AMAZON . USER EXPERIENCE DESIGNER   SEP 2020 – MAY 2021 . REMOTE

Redesigned payments and compliance experience supporting 2k delivery service partners and drivers across the US and abroad for Amazon Last Mile

Implemented first of its kind logistics portal feedback tool to glean crucial insights from delivery service partners

HONEYWELL . SR USER EXPERIENCE DESIGNER   AUG 2019 – JUN 2020 . ATLANTA, GA

Designed algorithmic mapping tool, using machine learning to auto onboard 10k instruments per petroleum plant; replacing Excel apps and manual data entry

Redesigned 20 y/o simulation softwares for big data process optimization in petro plants

IHG . USER EXPERIENCE DESIGNER   SEP 2018 – AUG 2019 . ATLANTA, GA

Designed first web-based hotel guest check-in system replacing paper and spreadsheets used by 5k hotels in ~100 countries

Created UX guidelines and interactive components for enterprise application implementation across InterContinental Hotels Group

PUBLICIS SAPIENT . INFORMATION ARCHITECT   JAN 2016 – SEP 2018 . ARLINGTON, VA

Championed and implemented accessible web and mobile UX for 12 different projects across federal and private institutions via app and web

Including Department of Homeland Security, AT&T / First Responder Network, National Institutes of Health, and Federal Drug Administration initiatives

SKILLS

Design Strategy

Systems Design

Info Architecture

Hifi Prototyping

User Research

Journey Mapping

Service Blueprinting

UX Guidelines

Design Systems

Accessibility

Client Pitching

UX Evangelism

TOOLS

Figma

FigJam

Notion

Jira

Sketch

Axure RP

Adobe XD

Miro

HTML

CSS

Git

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EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY
NOV 2018 . ATLANTA, GA

Full Stack Web Development

GENERAL ASSEMBLY
AUG 2014 . WASHINGTON, DC

User Experience Design Immersive #1

GEORGIA SOUTHERN UNIVERSITY
DEC 2013 . STATESBORO, GA

BS Mechanical Engineering Technology